

POLICE DISTRICTS — RESPONSE TIMES

2768. Mr P.D. Omodei to the Minister for Police and Emergency Services

How many priority one offences were not responded to within the target time in the following metropolitan districts from January 2001 to August 2007:

- (a) South East Metropolitan;
- (b) South Metropolitan;
- (c) North West Metropolitan;
- (d) East Metropolitan;
- (e) West Metropolitan;
- (f) Central Metropolitan;
- (g) Regional Coordinator; and
- (h) the combined total?

Mr J.C. KOBELKE replied:

Below is the summary of Priority 1 tasks attended within the Metropolitan Districts between January 2001 and August 2007. The column headed 'Response after Target' contains the number of Priority 1 tasks not responded to within the Government/Police time limit.

	Priority 1 Tasks				
Jan-01 to Aug-07	Total Tasks	Response within Target	Response after Target	Average Response Time (mins)	Grade of Service (% Tasks in Target)
Central Metropolitan	6	5	1	7	83%
East Metropolitan	12	5	7	11	42%
North West Metropolitan	17	11	6	6	65%
South East Metropolitan	27	18	9	5	67%
South Metropolitan	24	17	7	7	71%
West Metropolitan	21	14	7	8	67%
Metropolitan Districts <sup>1</sup>	107	70	37	7	65%

Notes:

1. The Metropolitan Districts aggregate figure (not including Peel District) is used as the Key Performance Indicator for the WA Police.
2. Over the full period 2001 to 2007 there has been substantial change to the business rules and practices both in assigning task priorities, and in responding to tasks. Data is not directly comparable across this entire period.
3. The Target time for Priority 1 Tasks has not been consistent over this period. Up until July 2003 there was a separate Target for Priority 1 tasks of 5 minutes, thereafter there has been a combined Priority 1 & 2 task Target of 9 minutes. The appropriate Target time for each month has been used in the above table.
4. The 'Regional Coordinator' is not a Police District.

Notes:

a) Priority 1 and 2 tasks cover incidents where life or property, is or may be, in a state of threat or imminent danger. Offences include armed hold-up in progress, offender incident in progress and other life threatening incidents.